CONTENT MANAGER INSTALLATION & TECHNICAL CONFIGURATION



Course Duration

2 Day

Audience / Roles

IT staff responsible for the initial installation and on-going support of Content Manager

Course Objectives

To impart the knowledge and skills to understand, plan and install Content Manager, and setup, configure and test the dataset, event processes and IDOL indexing.

Prerequisites

Knowledge of:

- Window Server and desktop operating systems
- Local security policies and firewalls
- Active Directory (AD)/ creating and administrating users and groups
- Network architecture and common software deployment tools
- Creating and modifying share permissions
- Database management and connectivity

Course Description

This training course provides users with the knowledge and skills to install and provide on-going support of Content Manager.

The course covers topics including how to install Content Manager Web Client on an IIS server and configuration of Content Manager IDOL, restoring and upgrading a dataset and event allocation.

Course Content

- Content Manager Application Overview
- Content Manager Architecture Overview
- Content Manager Basic Installation
- Content Manager Dataset Creation and Initial Configuration
- Upgrading/Restoring a Content Manager Dataset
- Installing and Configuring Content Manager Web Client
- Building and Deploying a Client Installation
- Ongoing Management and Troubleshooting
- Content Manager Tools, Utilities, Hints and Support

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